

## **Aquarino Privacy Policy**

Last updated: July 31, 2020 Aquarino ("we", "our", and "our") operate the [www.aquarino.ca](http://www.aquarino.ca) website (the "Service").

### **Collection of personal information, use, disclosure and consent**

Personal information could include your name, email address, age, mailing address, phone number, marital status, and personal income. We are committed to providing our customers ("you", "your", "your" or "them") with exceptional service. Providing exceptional service may involve the collection, use and, at times, disclosure of your personal information. Protecting your personal information is one of our top priorities. While we have always respected your privacy and protected all of your personal information, we have strengthened our commitment to this goal. This is in order to continue to provide you with exceptional service and to comply with all laws relating to the collection, use and disclosure of personal information. We will let you know why and how we collect, use and disclose your personal information; get your consent, as required; and manage information personal in accordance with applicable law. Our engagement towards the confidentiality of information includes ensuring the accuracy, confidentiality and security of your personal information by allowing you to request access to, and correction of, your personal information. This page informs you of our policies relating to the collection, use and disclosure of personal information when you use our Service. We will not use or share your information with anyone except as described in this Privacy Policy. Confidentiality. We will only collect personal information that is necessary to achieve the following purposes:

- To verify identity;
- To identify your preferences;
- To open and manage an account;
- To ensure that you receive a high level of service;
- To meet regulatory requirements;
- Other legal reasons applicable to the goods and services requested.

We will obtain your consent to collect, use or disclose personal information. In some cases, we can do so without your consent (see below). You can give your consent orally, in writing, electronically or through an authorized representative. You provide implied consent to the collection, use or disclosure of your personal information when the use of it is considered obvious or reasonable in the circumstances. Consent may also be implied when you have reasonable notice and opportunity to decline to have your personal information used for mailing, marketing or fundraising and you have not done so. We may collect, use or disclose personal information without consent:

- When permitted or required by law;
- In an emergency that threatens an individual's life, health or personal safety;
- When personal information is available from a public source;
- When we need the advice of a lawyer;
- For the purposes of collecting debt or protecting against fraud;

- Other legally established reasons.

We will not sell your personal information to other parties unless consent has been provided or implied. We keep your personal information for as long as necessary to fulfill the stated purpose or for legal or business purposes. We will make reasonable efforts to keep your personal information accurate and complete. You can request a correction to your personal information to ensure its accuracy and completeness. A request must be made in writing and provide sufficient detail to identify your personal information and the correction sought. We are committed to ensuring the security of your personal information and we reserve the right to use passwords, encryption, firewalls, restricted employee access or other methods, at our discretion, to ensure their security. . We will use appropriate security measures when destroying your personal information such as shredding documents or deleting information stored electronically, at our discretion.

### **Data gathering**

We may also collect information that your browser sends each time you visit our Service ("Log Data"). This data log may include information such as your computer's Internet address ("IP"), browser type, browser version, which pages of our service you visit, and the time and date of. your visit, the time spent on these pages and other statistics. Also, we may use a third party service such as Google Analytics which collects, verifies and analyzes this kind of information in order to increase the functionality of our Service. These third-party service providers have their own privacy policies summarizing how they use this information.

### **Cookies**

Cookies are files with small amounts of data, which may include a unique and anonymous identifier. Cookies are sent to your browser by a website and stored on your computer's hard drive. We use "cookies" to collect information. You can configure your browser to refuse all cookies or to indicate when a cookie is sent. However, if you do not accept cookies, you will not be able to use certain parts of our service. If you do not configure your browser to refuse all cookies or to indicate when a cookie is being sent, your consent to our use of your personal information may be implied.

### **Service providers**

We may use third party companies and individuals to facilitate our service, to provide the service on our behalf, to provide service related services, or to help us analyze how our service is used. These third parties have access to your personal information only to perform these tasks on our behalf and are obligated not to disclose or use it for other purposes.

### **Security**

The security of your personal information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. Although we endeavor to use commercially acceptable means to protect your personal information, we cannot guarantee absolute security.

## **International transfer**

Your information, including your personal information, may be transferred - and maintained on - computers located outside your province, country or other governmental jurisdiction and where the data protection laws may differ from those of your jurisdiction. If you are outside of Canada and choose to provide information to us, please note that we transfer that information, including Personal Information, to Canada and process it there. Your consent to this privacy policy followed by your submission of this information represents your agreement to this transfer.

**Links to other sites** Our Service may contain links to other sites operated by third parties. If you click on a third party link, you will be redirected to that third party's site. We strongly recommend that you review the Privacy Policy of each site you visit. We have no control over, and assume no responsibility for, the content, practices or privacy policies of any third party sites or services. **About minors** Our Service does not treat persons under the age of 18 ("minors"). We do not collect personally identifiable information directly from minors under the age of 18. If you are a parent or guardian and you know that your child has provided us with personal information, please contact us. If we discover that a child under the age of 18 has provided us with personal information, we will delete that information from our servers immediately.

## **Changes to this Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for changes. Changes to this Privacy Policy are effective only when they are posted on this page. If we make material changes to this Privacy Policy, we will notify you through the website or, if you have provided your email address, by email.

## **Contact us**

If you have any questions about this Privacy Policy, please contact us.